

To better protect your account, the security challenge questions to Online and Mobile Banking login will not be an option starting Friday, May 1.

We will continue to use one-time passcodes (OTP) for secure login. One-time passcodes, which are more secure, will be sent via email.

What You Need To Do

To securely login and receive a one-time passcode, **you will need to confirm we have your current email address.**

When you select to receive a one-time passcode emailed to you, you will see the email address we have on file at login (example below). **When you attempt to login, if the email displayed is not your current email address, here are ways you can have that updated:**

- You can call us at (866) 888-0220 and we can update your email and/or physical address, if that has also changed.
- When visiting a Farmers National Bank branch, we can assist you.
- In the Profile section of Online Banking (upper right tab), you can change your email address (learn more on the [Online Banking video](#) above).

Thank you for your business and please let us know if you have any questions.



Security Challenge

The Layered Authentication is a security feature designed to protect the privacy and security of your personal information. The Challenge Questions/Answers and/or One Time Passcode are used to identify you and prevent unauthorized access to your information. Registering the computer(s) you normally use to access your information provides additional security to verify your identity.

Answer a Question Answer a previously selected security challenge question. <input type="button" value="Answer Challenge Question"/>	OR	Enter a Passcode An email with a passcode has been sent to: *****@whitehouse.gov <input type="text"/> <input type="checkbox"/> Don't ask me again on this device. <input type="button" value="Continue"/>
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